

# KUSA ONLINE PORTAL

FEEDBACK REPORT – MICHAEL ALBERTS

April 2026

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## KUSA Online Portal – April 2026 Update

April has been a month of focused progress, with priority placed on commencing the long-awaited introduction of members onto the new portal through a controlled early access programme.

Testing during the month concentrated on key member transaction types, particularly litter registrations and transfers of ownership. Encouragingly, natural mating litter applications are now largely functional, with successful submissions achieved during testing.

A remaining issue was identified where simultaneous transfer of ownership linked to a litter application does not yet complete correctly. A practical interim workaround has been identified, allowing the litter to be registered first and ownership transferred thereafter while a permanent fix is prioritised.

Standard transfer applications are functioning, with workflow notifications operating as expected. Additional administrative tracking tools are also being developed to improve monitoring of pending transfers and consent statuses.

More complex scenarios, including AI matings, imported semen, and dual-sire litters, still require further development work, particularly where foreign donor sires are involved.

Current efforts are therefore focused on the final practical items required before limited member testing can commence.

The current phase is typical of system delivery: core functions are operational, while testing continues to expose edge cases and specialist workflows requiring further refinement.

The project is also nearing the point where a practical judgement call must be made. No system is ever perfect at launch, and attempting to make it so can result in endless delay. The key consideration is whether proceeding with known minor issues will accelerate progress through live usage and feedback, or whether those same issues would create unnecessary frustration for users. Striking the right balance between readiness and momentum will be important as the project moves toward release.