

KUSA ONLINE PORTAL

FEEDBACK REPORT – MICHAEL ALBERTS

May 2026

KUSA Online Portal – April 2026 Update

May has marked a **major and long-awaited milestone** for the KUSA Online Portal project, with the **first litter successfully registered, by a member, through the new portal and issued with digital registration certificates**. After many months of development, testing, refinement, and problem-solving, the system has now processed its first complete real-world member transaction in the live environment. While this may appear to be a small step on the surface, it represents a significant achievement and an important proof point that the project is transitioning from development into genuine operational use.

Following this milestone, immediate focus has shifted toward detailed validation and monitoring of the full transaction lifecycle. Particular attention is being given to ensuring that transactions are correctly tracked and recorded from start to finish, including workflow status changes, financial reporting, payment reconciliation, QuickBooks integration, and verification of digitally generated registration certificates.

A limited number of members have now also been granted access to the portal to begin verifying their information and interacting with the system. This process has already identified several data discrepancies and edge cases requiring further attention and refinement. While these findings are expected at this stage of rollout, they also highlight the value of controlled real-world testing before wider adoption.

The onboarding of members will therefore continue gradually during the coming weeks through a phased and carefully managed release process. Although this milestone represents a major step forward, it is important that rollout remains controlled and measured to ensure stability and avoid unnecessary disruption or confusion for members and the administrative team.

The current phase remains typical of large system implementations, where live usage begins to expose practical operational scenarios that cannot always be fully replicated during internal testing. Sustained progress, careful monitoring, and continued refinement will therefore remain essential as adoption increases.

A broader release to additional members is anticipated during the coming month as confidence in the platform continues to grow.